



Customer Survey: Water Service Line Material Identification

Due to recent revisions by EPA of the lead and copper rule we are required to perform an inventory of service line materials within our service area. The Maggie Valley Sanitary District needs your help to gather information about the plumbing entering your home. Following the steps below please examine the water supply pipe between the meter and your home and identify the pipe material. An online version of this form can be found here: <https://maggiewater.myruralwater.com>

1. Locate a drinking water line

If you have easy access to the basement / crawl space, look for a pipe that enters the house through an outside wall or dig near your shutoff valve outside—this is your water line.

2. Determine if the pipe is plastic or metal by looking at or tapping it.

3. If the pipe is metal, use a refrigerator magnet to check if it is magnetic.

If a magnet sticks, the pipe is galvanized iron or steel.



4. If it's NOT magnetic, use a coin to gently scratch the pipe.

If it scratches very easily and turns a shiny silver color, it's lead.

If the pipe doesn't scratch easily, has a copper color, and is not magnetic, it's made of copper.



(Please fill out Survey and Return with Your Bill Payment.)



Customer Name: _____

Address: _____ Installation Date: _____

Material for Customer Service Line: (Please Check One)

- Plastic (PVC, Poly, Pex)
- Galvanized
- Copper
- Lead
- Lead-lined Galvanized
- Unknown
- Other - (Please Describe): _____

Line Size (if known): _____

**Signature _____ Date: _____

** By signature, I (Property Owner) certify that the information provided above is true and correct to the best of my knowledge.